



**EMPOWER YOUR WORKFORCE**  
**JOIN THE GLOBAL MEMBERSHIP**  
**BODY FOR EMPLOYABILITY**  
**PROFESSIONALS**



The Institute of Employability Professionals (IEP) is a highly respected global institute dedicated to advancing the standards, quality and professionalism of employability services.

We equip practitioners around the world with the knowledge, tools, and techniques necessary to support participants in their journey towards sustainable employment.



## WHY PARTNER WITH THE IEP?

### Global Reach

Serving professionals across Australia, UK, Sweden and Canada.

### Professional Growth

Enhancing skills through our comprehensive training programs and qualifications, specialist work-based learning and a range of supportive membership services.

### Network of Excellence

Connecting with a global network of professionals dedicated to improving employability services.

### Innovative Resources

Accessing cutting-edge research, good practice and valuable insights through our Centre for Employability Excellence.



# OUR VISION & PURPOSE

**‘Employability professionals everywhere are the best they can be.’**

Develop and deliver learning for the employability sector, set standards, enable quality improvement, champion employability as a recognised profession, and create a network of opportunity for providers and practitioners.

## OUR KEY OFFER

### IEP Learning Academy

- Regularly updated, extensive training programs and qualifications, providing essential and specialist learning including support for Indigenous Peoples, Mental Health for Employability and AI.
- Dedicated online learning management system for continuous development and reporting.
- IEP Podcasts providing specially curated learning content that can be consumed ‘on the go’.
- \*NEW FOR JULY\* LiveLearnLunch Webinars with expert partners.

### Quality Improvement Framework (QIF)

- A blueprint of effective practice designed to elevate employability services.
- Successfully launched in the UK and now being piloted in Sweden, Canada and Australia.

### EP Australia (Employability Professional e-Newsletter)

- IEP’s e-bulletin, which has grown to reach over 10000 employability professionals worldwide providing sector relevant content and information.
- Dedicated publications in Australia, UK and Sweden.

### Events and Networking

#### IEP Summit

- An annual event in the UK and Australia for senior leaders to learn, network and share insights.

#### Fellows Networking Dinners

- Informal events for Fellows, aspiring Fellows, and industry leaders.

#### Fellows Live Lunches

- An opportunity for IEP Fellows to come together for discussion to shape the future of the sector.

### Centre for Employability Excellence

- A hub for research and good practice.
- Open-access seminars and online discussion forums.
- A searchable database of guides and best practice.
- Essential for expanding professional learning and improving service delivery.
- IEP Journal
  - A high-quality publication providing research and insights from academics and professionals around the world offering reading on research, current policy priorities and operational good practice.

## EXCLUSIVE BENEFITS FOR PARTNERS

### Enhanced Workforce Occupational Competence

- Equip practitioners with the latest industry insights and skills.
- Reduce attrition and improve service delivery.\*

### Professional Development

- Foster a culture of continuous learning and career advancement.
- Increase employee engagement and retention.

### Industry Recognition

- Demonstrate commitment to high standards of professionalism.
- Enhance reputation and credibility within the sector with evidence of professional standing and credentials.

### Strategic Alignment

- Align with organisational goals and strategic priorities.
- Invest in human capital for long-term success.

### Future-Ready Workforce

- Stay ahead of emerging trends and innovations in employability.

### Growth and Development

- Be part of a community of professionals who collaborate to improve quality and raise standards for the sector.
- Have your voice heard and help shape the future of employability.

\*Research shows that training and staff development investment reduces turnover and increases employee commitment for frontline workers - consider this study: <https://journals.sagepub.com/doi/10.1177/23409444231184482>



IEP Australia is fast becoming a vibrant and engaging hub of activity and development for the sector with current focus on:



## BUILDING GLOBAL NETWORKS AND PARTNERSHIPS

With our Founder Patrons and Corporate Affiliate Partners in Australia, we aim to further extend our reach to help employability professionals everywhere to be the best they can be. As an IEP member you are part of an international organisation that includes over 15,000 professional employability practitioners at all levels. You get the opportunity to strengthen and expand your knowledge through education and a strong international network of good practice, working in partnership with a growing number of Australian organisations.



# IEP LEARNING

Since the IEP's inception, it has been committed to ensuring both career progression and sector retention. Whilst the employability landscape may change, the skills gained can be used to develop a rewarding career, supporting some of the most vulnerable people in society and really changing lives.



## EMPLOYABILITY ESSENTIALS

The IEP Accredited Employability Essentials Programme provides employability practitioners with the necessary knowledge and skills to deliver high-quality services. The program consists of 21 themed interactive modules including a specialist module to equip practitioners when working with culturally diverse participants, particularly those who identify as Indigenous. Easily accessible from any device, Employability Essentials promotes consistency in service delivery and can be revisited as needed without extra cost. Available free of charge to all IEP Members.



## UNDERSTANDING NEURODIVERSITY EMPLOYABILITY SUPPORT TRAINING

Built in conjunction with neurodiversity specialists, Genius Within CIC, to introduce the concept of neurodiversity to practitioners and other participant-facing staff to help them understand how they can help neurodivergent programme participants on their journey towards employment. Available free of charge to all IEP Members.



## IEP AWARD IN MENTAL HEALTH FOR EMPLOYABILITY

Developed in partnership with mental health specialists Big Dog Little Dog, this new accredited training is for frontline practitioners to support jobseekers with mental health conditions in their journey to sustainable employment. This is a new and much-needed dimension to practitioners' knowledge and skills, as mental health can significantly impact job search and workplace performance. The programme covers a wide range of mental health issues from an employability perspective, including depression, anxiety, PTSD, and suicide.



## IEP AWARD IN AI EMPLOYABILITY

This exciting IEP-accredited learning programme provides a transformative exploration of Artificial Intelligence (AI) in the employability sector. It empowers frontline practitioners with the knowledge and skills needed to harness AI's potential and enhance employability outcomes. Informed by sector research, it provides a deep understanding of AI's relevance in employability, enabling practitioners to make informed decisions and apply AI effectively to support participants on their path to sustainable employment. With its tiered approach (Bronze, Silver, Gold levels), the course empowers practitioners to progressively build AI proficiency and acquire practical skills, from crafting tailored CVs to conducting skills gap analyses, empowering them to unlock the potential of AI to enhance employability support.



## OVER 50'S EMPLOYABILITY SUPPORT

IEP Accredited Programme in association with Centre for Ageing Better for employability practitioners on supporting over-50s jobseekers. Covering issues from health conditions to caring responsibilities this programme provides employability practitioners with a strong understanding of the barriers that people over the age of 50 can face in getting into work, and the tools available to help individuals overcome them. Available free of charge to all IEP Members.



Learning  
Academy

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"The essence of employment support remains the same across the globe and there's no technology that can replace the human touch. It's all about building relationships, trust, and turning that trust into action over time. Professional development plays a key role in that, and I've been excited to see the cross-country collaboration that the IEP is driving, providing opportunities for sector professionals to share experiences, learn from each other, and build meaningful relationships. The IEP is unique in bringing people together in this way and I am pleased to be a part of it."

**Peter Bacon FIEP | Chief Executive  
Disability Employment Australia**

"Through my Fellowship of the IEP I have become part of an engaged and committed network of practitioners who are passionate about changing lives for the better, as well as having a commitment to best practice. There has long been a need to professionalise the employability sector and there is strong evidence that over the past two decades employability practitioners in Australia have become de-skilled.

I hope that the IEP in Australia can, as it has in the UK, Sweden and other countries, support the employability sector through high-quality, accredited and ongoing professional development and through the opportunity to be part of a global network of practitioners."

**Professor Jo Ingold FIEP | Professor of Business  
Peter Faber Business School | Australian Catholic University**



"I'm reminded every day that the work we do can not only change the lives of one person, but it can have a rippling impact on the future of so many others including children. It is for this reason I am so passionate about the IEP driving the professionalism of our industry internationally. Every engagement with a person matters – and we must keep continuously improving as a sector. Thank you IEP for bringing us together locally and internationally to allow us to share best practice."

**Dr Kylie Henderson FIEP | Founder & Managing Director of  
Humanity Health Group Australia  
& The Better Health Generation UK**



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